

The official publication of the International Window Cleaning Association

The PROFESSIONAL WINDOW CLEANER



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Safety Updates

Post Convention Review

Newest Certified
Window Cleaners
Announced



International
Window
Cleaning
Association

IWCCI welcomes new certified window cleaners

A stunning achievement for the window-cleaning industry was announced during this year's final banquet at the IWCA convention. The International Window Cleaner Certification Institute (IWCCI) currently has 125 companies enrolled, representing approximately 500 window cleaners worldwide. Developed and created by the IWCA, after just two years, 39 men and women have completed their study and testing to become certified by the IWCCI.

As a non-profit organization, the IWCCI provides a bilingual online program designed to take experienced workers and provide them with the educational materials needed to study toward achieving specific levels of certification. These different levels of certification will assess the amount of retained knowledge by testing each enrolled participant, along with requiring a standard amount of verified on-the-job training hours.

Professional window cleaning companies will benefit from: more knowledgeable and safety conscious employees; greater respect from customers, most of whom are certified in their own professions; a selling point that raises the level of professionalism in the industry; and the potential for reduced insurance costs and other bottom-line savings from improved operation.

Certification is divided into two categories: ground operations and suspended operations. Each category also has two levels of certification available, for a total of four levels:

Ground Operations: Certified Window Cleaner/Route Residential (CWC/RR)

Ground Operations: Certified Window Cleaner (CWC Commercial Ground)

**Suspended Operations: Certified Window Cleaner/
Rope Descent Systems (CWC/RDS)**

Suspended Operations: Certified Window Cleaner/Suspended Scaffolds (CWC/SS)

Stefan Bright, IWCA safety director, who also created the online certification program, announced the 39 newly certified window cleaners as of Feb. 14, 2004. They are:

Dagoberto Arana, Martin's Window Cleaning Corp. (CWC/RDS)
Dave Boyers, Braco Window Cleaning Service, Inc. (CWC/RDS)
Bernie Bungenstock, Braco Window Cleaning Service, Inc. (CWC/RDS)
Dylan Cicora, Tri-State Window Cleaning (CWC/SS)
Harry Clark, Syracuse University (CWC/RDS)
William Clark, Syracuse University (CWC/RDS)
Craig Conner, We Do Windows (CWC/RR)
Peg Conner, We Do Windows (CWC/RR)
Mynor Cordon, Valcourt Building Services of NJ (CWC/RDS)
Jeremy Davis, Tri-State Window Cleaning (CWC/SS)
Carmen Defruscio, Tri-State Window Cleaning (CWC/SS)
Randolfo Duarte, Valcourt Building Services of NJ (CWC/RDS)
Jose Luis Esqueda, Martin's Window Cleaning Corp. (CWC/RDS)
Pedro Estrada, Scottie's Building Service, Inc. (CWC/RDS)
Mathew Fields, Transparent Window Cleaning (CWC/Commercial Ground)
Ron Friman, Expert Window Cleaning (CWC/RR)
Francisco Garcia, Scottie's Building Service, Inc. (CWC/RDS)
Steve Hartman, We Do Windows (CWC/RR)
Carlos Herrera, Martin's Window Cleaning Corp. (CWC/RDS)
Jose Herrera, Martin's Window Cleaning Corp. (CWC/RDS)
Miguel Herrera, Martin's Window Cleaning Corp. (CWC/RDS)
Cliff Kennedy, Braco Window Cleaning Service, Inc. (CWC/RDS)
Pamela McRitchie, Gord's Window Cleaning (CWC/RR)
Manuel Medina, Martin's Window Cleaning Corp. (CWC/SS)
Howard Newby, Braco Window Cleaning Service, Inc. (CWC/RDS)
Chris Orton, Tri-State Window Cleaning (CWC/SS)

